

**To:** Benjamin A. Costa([trademark@rcjlawgroup.com](mailto:trademark@rcjlawgroup.com))  
**Subject:** U.S. Trademark Application Serial No. 97717311 - TESTBOX  
**Sent:** October 02, 2023 11:03:33 AM EDT  
**Sent As:** [tmng.notices@uspto.gov](mailto:tmng.notices@uspto.gov)

---

#### Attachments

6892014

[screenshot-www-cdw-com-content-cdw-en-services-amplified-services-support-services-cdw-technology-support-html-16951558124431](#)

[screenshot-www-peerspot-com-search-16951560187381](#)

[screenshot-www3-technologyevaluation-com-technology-advisory-services-services-16951565611441](#)

[screenshot-www-fusiontek-com-services-solutions-it-consulting-16951567021171](#)

### United States Patent and Trademark Office (USPTO) Office Action (Official Letter) About Applicant's Trademark Application

**U.S. Application Serial No.** 97717311

**Mark:** TESTBOX

**Correspondence Address:**

BENJAMIN A. COSTA  
RIDDER, COSTA & JOHNSTONE LLP  
440 N BARRANCA AVE  
#7550  
COVINA CA 91723  
UNITED STATES

**Applicant:** TestBox, Inc.

**Reference/Docket No.** N/A

**Correspondence Email Address:** [trademark@rcjlawgroup.com](mailto:trademark@rcjlawgroup.com)

## NONFINAL OFFICE ACTION

**Response deadline.** File a response to this nonfinal Office action within three months of the “Issue date” below to avoid [abandonment](#) of the application. Review the Office action and respond using one of the links to the appropriate electronic forms in the “How to respond” section below.

**Request an extension.** For a fee, applicant may [request one three-month extension](#) of the response deadline prior to filing a response. The request must be filed within three months of the “Issue date” below. If the extension request is granted, the USPTO must receive applicant's response to this letter

within six months of the “Issue date” to avoid abandonment of the application.

**Issue date:** October 2, 2023

The referenced application has been reviewed by the assigned trademark examining attorney. Applicant must respond timely and completely to the issue(s) below. 15 U.S.C. §1062(b); 37 C.F.R. §§2.62(a), 2.65(a); TMEP §§711, 718.03.

#### Summary of Issues that Applicant Must Address

- Refusal under Section 2(d) – Likelihood of Confusion

#### Refusal under Section 2(d) – Likelihood of Confusion

Registration of the applied-for mark is refused because of a likelihood of confusion with the mark in U.S. Registration No. 6892014. Trademark Act Section 2(d), 15 U.S.C. §1052(d); *see* TMEP §1207.01 *et seq.* See the attached registration.

Applicant seeks to register the proposed mark TESTBOX. The cited registration is for the mark TESTBOX. Where the marks of the respective parties are identical or virtually identical, as in this case, the degree of similarity or relatedness between the goods and/or services needed to support a finding of likelihood of confusion declines. *See In re Country Oven, Inc.*, 2019 USPQ2d 443903, at \*5 (TTAB 2019) (citing *In re i.am.symbolic, llc*, 116 USPQ2d 1406, 1411 (TTAB 2015), *aff'd*, 866 F.3d 1315, 123 USPQ2d 1744 (Fed. Cir. 2017)); TMEP §1207.01(a); *see also In re Shell Oil Co.*, 992 F.2d 1204, 1207, 26 USPQ2d 1687, 1689 (Fed. Cir. 1993).

The compared goods and/or services need not be identical or even competitive to find a likelihood of confusion. *See On-line Careline Inc. v. Am. Online Inc.*, 229 F.3d 1080, 1086, 56 USPQ2d 1471, 1475 (Fed. Cir. 2000); *Recot, Inc. v. Becton*, 214 F.3d 1322, 1329, 54 USPQ2d 1894, 1898 (Fed. Cir. 2000); TMEP §1207.01(a)(i). They need only be “related in some manner and/or if the circumstances surrounding their marketing are such that they could give rise to the mistaken belief that [the goods and/or services] emanate from the same source.” *Coach Servs., Inc. v. Triumph Learning LLC*, 668 F.3d 1356, 1369, 101 USPQ2d 1713, 1722 (Fed. Cir. 2012) (quoting *7-Eleven Inc. v. Wechsler*, 83 USPQ2d 1715, 1724 (TTAB 2007)); TMEP §1207.01(a)(i); *see Made in Nature, LLC v. Pharmavite LLC*, 2022 USPQ2d 557, at \*44 (TTAB 2022) (quoting *In re Jump Designs LLC*, 80 USPQ2d 1370, 1374 (TTAB 2006)).

Applicant seeks to register its mark for “Business consulting services; Business consulting services in the nature of assisting businesses in evaluating, analyzing, and purchasing third party software and support solutions; Business consulting services in the nature of assisting businesses in evaluating, analyzing, and purchasing third party products and services in the fields of customer service and support, marketing and marketing automation, customer and client relationship management (CRM), and project management.” Registrant’s services are “Computer technology support services for designing, implementing, and maintaining web and mobile software applications.” These services are closely related because providers of tech support services in the area of software maintenance and implementation also provide consulting regarding the buying of third party software. Please see attached articles illustrating tech services include consulting regarding the selection of software.

Although applicant’s mark has been refused registration, applicant may respond to the refusal(s) by

submitting evidence and arguments in support of registration.

Please call or email the assigned trademark examining attorney with questions about this Office action. Although an examining attorney cannot provide legal advice, the examining attorney can provide additional explanation about the refusal(s) and/or requirement(s) in this Office action. *See* TMEP §§705.02, 709.06.

The USPTO does not accept emails as responses to Office actions; however, emails can be used for informal communications and are included in the application record. *See* 37 C.F.R. §§2.62(c), 2.191; TMEP §§304.01-.02, 709.04-.05.

**How to respond.** File a [response form to this nonfinal Office action](#) or file a [request form for an extension of time to file a response](#).

/Curtis French/  
Curtis French  
Trademark Examining Attorney  
Law Office 115  
(571) 272-9472  
Curtis.French@USPTO.GOV

## RESPONSE GUIDANCE

- **Missing the deadline for responding to this letter will cause the application to [abandon](#).** A response or extension request must be received by the USPTO before 11:59 p.m. **Eastern Time** of the last day of the response deadline. Trademark Electronic Application System (TEAS) [system availability](#) could affect an applicant's ability to timely respond. For help resolving technical issues with TEAS, email [TEAS@uspto.gov](mailto:TEAS@uspto.gov).
- **[Responses signed by an unauthorized party](#) are not accepted and can cause the application to [abandon](#).** If applicant does not have an attorney, the response must be signed by the individual applicant, all joint applicants, or someone with [legal authority to bind a juristic applicant](#). If applicant has an attorney, the response must be signed by the attorney.
- If needed, **find [contact information for the supervisor](#)** of the office or unit listed in the signature block.

6892014

# TESTBOX

<b>Word Mark</b>	TESTBOX
<b>Goods/Services</b>	IC 042: Computer technology support services for designing, implementing, and maintaining web and mobile software applications.
<b>Register</b>	PRINCIPAL
<b>Serial Number</b>	90667343
<b>Filing Date</b>	2021-04-23T00:00:00
<b>Original Filing Basis</b>	1a
<b>Current Filing Basis</b>	1a
<b>Publication Date</b>	2022-05-24
<b>Registration Number</b>	6892014
<b>Date Registered</b>	2022-11-08
<b>Owner</b>	(REGISTRANT) Ortus Solutions Corp. (CORPORATION; TEXAS, USA); 30 E Wading Pond Circle, Tomball, TEXAS 77375, UNITED STATES
<b>Type of Mark</b>	SERVICE MARK
<b>Mark Drawing Code</b>	(4) STANDARD CHARACTER MARK
<b>Live Dead Indicator</b>	LIVE
<b>Status</b>	REGISTERED
<b>Attorney of Record</b>	Thomas Dunlap

**Print:** September 19, 2023 12:11 PM

[Amplified Services](#) > [Amplified Support](#) > CDW Technology Support

**CDW AMPLIFIED™ SUPPORT**




## CDW Technology Support

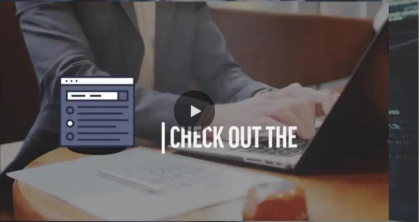
An unplanned interruption of service in your network can impact the productivity of your business or halt operations. CDW IT support services provide custom tailored Cisco, Microsoft and Palo Alto technology support plans, maximizing your business uptime and enabling IT cost containment.

**Customer Reviews:** CDW Technology Support

**Amplify your uptime.**

**Call 800.800.4239**





Complete IT Support for Your Organization

## CDW Amplified™ Services

[Configuration Services](#)

[Data Services](#)

[Development Services](#)

[Infrastructure Services](#)

[Workplace Services](#)

[Security Services](#)

[Support Services](#)

**[CDW Technology Support](#)**

Our CDW Technology Support suite of services provides cost effective, high-value alternatives to OEM support for Cisco, Microsoft and Palo Alto Networks support contract customers. All CDW Technology Support products provide the following:

### Single Point of Contact

We are your "one hand to shake." CDW serves as a single point of contact for your product, licensing and support service needs. We own your incidents from inception to final resolution.

### 24x7x365 Support

Our service desk is available all year, wherever and whenever you need us.

### First Call Response and Escalations

All incidents are routed through the CDW Service Desk and routed to certified support engineers.

### Multiple Communication Options

Initiate incident reports via portal, portal chat, email or phone.

### OEM Certified Engineers

Our support team has been delivering OEM-certified support for over 20 years — we can connect you with an elite support engineer with fewer transfers.

### ITSM Best Practices

Our ITIL-certified engineers and [ServiceNow Services Portal](#) help you maintain IT Service Management (ITSM).

### OEM Integration

The CDW Technology Support Service Desk seamlessly augments the OEM's support capability on your behalf and is fully backed by Cisco, Microsoft and Palo Alto.

### Incident Priority

Set your incident priority based on potential business impacts.

### Personalized Experience

CDW is a trusted and vested partner in your business.

### Competitive Pricing

Our existing OEM support relationships allow us to offer additional support at a cost that works for you.

### CTS Services Portal Overview





## Cisco

### [Cisco CDW Technology Support \(PDF\)](#)

The CDW Technology Support - Cisco Service provides an alternative to Cisco SmartNet Support, including these advantages and benefits:

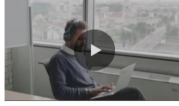
#### Hardware Replacement

On-site hardware replacement services are available for covered devices.

#### Cisco-Backed Support

CDW Technology Support - Cisco is backed by Cisco and Cisco-certified engineers.

#### Preview Cisco CTS



## Support Engineering

CDW Technology Support can assist with reactive support issues, advice and best practices, service outages and provide guidance for planned events such as installation of software or

## Microsoft

### Microsoft, CDW Technology Support (PDF)

The CDW Technology Support - Microsoft service provides an alternative to Microsoft Premier Support and Microsoft Unified Support, including these advantages and benefits:



### Personalized Engagement

Personalized engagement management guides you from onboarding and kick-off to regular incident review, questions and escalations as needed, giving you the support you need for your Microsoft environment.

### Microsoft-Backed Support

CTS is backed by Microsoft and Microsoft-certified engineers.

updates.

### Supported Platforms:

- Microsoft Server OS
- Azure
- SQL Server
- System Center
- Exchange Online
- Office 365
- Teams
- SharePoint Online
- Dynamics
- Microsoft Endpoint Manager (Intune)
- SharePoint Server (on-premise)
- Exchange Server (on-premise)

### Now with Inscape

Customers now have access to [Inscape](#), a CDW built cloud and SaaS management platform, as part of their CTS Microsoft engagement.





## Palo Alto

### [Palo Alto CDW Technology Support \(PDF\)](#)

The CDW Technology Support - Palo Alto Service provides an alternative to Palo Alto Standard, Premium, and Platinum Support for qualified customers, including these advantages and benefits:

#### Palo Alto-Backed Support

CDW Technology Support Palo Alto is backed by Palo Alto Networks and Palo Alto-certified engineers.

#### Hardware Replacement

On-site hardware replacement services are available for covered devices.

Augment your IT team with OEM-backed support.

Ready to contact your account manager, or give us a call?

Call 800.800.4239



With full-stack expertise, CDW helps you design, orchestrate and manage technologies that drive business success.

[What We Solve →](#)  
[Research Hub →](#)  
[Products →](#)

[My Account](#)  
[Quick Order Status](#)

#### ABOUT US

[Why CDW](#)  
[About Us](#)  
[Accessibility Statement](#)  
[Careers](#)  
[Diversity and Inclusion](#)  
[ESG](#)  
[Supplier Relations](#)

#### HOW CAN WE HELP

[Customer Support / FAQs](#)  
[eProcurement](#)  
[e-Waste Recycling](#)  
[Leasing Services](#)  
[Product Bundles](#)  
[Corporate Gifts](#)  
[Product Rentals](#)



FEEDBACK

Would you be willing to take a short 4-  
question survey about your site  
experience?

Yes

No

## Search Results

software recommendation



### Categories



#### Software Configuration Management

Software Configuration Management (SCM) refers to tracking and controlling software changes. SCM tracks software updates. Software engineers will closely monitor software used by the enterprise to stay on top of revision control. SCM assists in detecting and monitoring functional software elements and configurations, tracking version selection and changes, establishing software control and implementing baselines. Software Configuration...



#### Software Distribution



#### Software Components



#### Deduplication Software

**What is deduplication in networking?** Deduplication is the process of eliminating duplicate copies of data from a system. Data deduplication improves storage utilization and can be administered in both data backup and network data schemes. Often called single-instance storage or intelligent compression, data deduplication optimizes your data backup storage by ensuring that only one instance of data is copied and stored.



#### Survey Software



It provides businesses and organizations with the tools to collect valuable feedback and insights from customers, employees, and other stakeholders. Survey Software typically includes features such as:

- Question design
- Survey distribution
- Data collection
- Analysis capabilities

These solutions enable users to create customized surveys, distribute them through various channels, collect responses, and analyze the data to gain actionable...

---



### Message Queue (MQ) Software

Message queues allow for communication and coordination between various distributed applications, allowing different parts of a system to communicate with each other and to and process operations asynchronously.

A message queue serves as a lightweight buffer that temporarily stores messages, and provides endpoints that allow software components to connect to a queue in order to send or receive messages. These messages are usually...

---



### Authorization Software



### Procurement Software

Procurement Software refers to applications that run the purchasing (procurement) process at a business or organization. It is also known as supplier and contract management software. Procurement Software is often associated with Enterprise Resource Planning (ERP) when following operations and/or finance mandates, to monitor and manage an ongoing supply chain of goods and services.

Procurement Software should efficiently deliver...

---



### Reporting

**What is reporting software?** Software that collects data from a database to provide insights and other information by way of charts or graphs is referred to as reporting software. Generally, reporting software is part of a business intelligence suite, and automates business reporting in a fraction of the time it would normally take. Although reporting software can

vary in complexity, it still utilizes traditional processes of report...



### Software Defined Storage (SDS)

**What is software-defined storage?** Software-defined storage (SDS) is a software-based storage solution that provides greater flexibility and independence than the traditional network-attached storage (NAS) or storage area network (SAN). Although software-defined storage can work in and on top of both NAS and SAN environments, it is usually created to perform on the industry common x86 servers.

Software-defined storage allows for...



### Software Defined WAN (SD-WAN) Solutions

**What is SD-WAN?** Software-defined networking (SDN) is a type of network architecture that uses virtualization to deliver applications and services to users in a wide area network. Wide area networks (WANs) are tools that enable organizations to extend the reach of their computer networks. Regular WANs use conventional routers to direct traffic. With cloud or hybrid environments, this causes backhaul and delays.

SD-WAN virtual...



### Billing Software

**What is Billing?** Billing is a fundamental process that involves generating and managing invoices for products or services a company provides. It encompasses calculating costs, tracking usage or consumption, and issuing invoices to customers or clients.

Billing is crucial for maintaining financial transactions and ensuring timely payment for goods or services rendered in business and commerce. It serves as a mechanism for recording and...



### Rapid Application Development Software

**What is rapid application development?** For the longest time, the process of creating applications was extremely rigid. The original method of application creation was known as the "Waterfall" model. Each step in the process had to be completed before one could move on to the next stage of development. It required developers to spend a great deal of time developing and testing before the end users ever saw an end product. This process...



---

## [Software Development Analytics](#)

---



## [Microsegmentation Software](#)

**What is microsegmentation?** Microsegmentation is the latest current trend in security to protect data and reduce threat risk in operating systems and cloud environments. It is a security solution process that has been created to intuitively compartmentalize the data by workload within an organization's operating systems. Security architects can develop protocols to define how all traffic moves throughout your ecosystem - north-south and...

---

Can't find something? [Suggest a product to add](#)

### USERS

[Provide a Review](#)

[Info for Vendors](#)

[Add a Product](#)

[Help & FAQ](#)

### COMPANY

[About Us](#)

[Blog](#)

[News](#)

[Careers](#)

[Contact](#)

### POLICIES

[Privacy](#)

[Cookies](#)

[Terms of Use](#)

[Guidelines](#)



---

© 2023 PeerSpot, All Rights Reserved.

## Services

[TAS Home](#) [Services](#) [Decision Support System](#) [TEC's Methodology](#) [Our Expert Team](#) [FAQs](#)

### Services

[Enterprise Transformation](#)

[Project Assessments](#)

[Evaluation and Selection](#)

[Implementation Oversight](#)

[Programs for Consultants](#)

### TEC's advisory services fall into five main categories:

- [Enterprise Transformation Services](#)
- [Project Assessments](#)
- [Software Evaluation and Selection Services](#)
- [Software Implementation Oversight](#)
- [Programs for Consultants](#)



[Contact our Experts!](#)

## Enterprise Transformation Services

### Enterprise Architecture Review

Enterprise architecture refers to the set of systems a company uses to manage their operations and to support their business processes. This includes enterprise applications, including add-ons, and all business processes, including manual processes.



Evaluation and Selection

Implementation Oversight

Programs for Consultants

Evaluation and Selection

Implementation Oversight

Programs for Consultants

A great enterprise architecture review starts with defining your strategic objectives. These goals and ambitions must then be mapped to your high-level processes, helping you to define an enterprise application scope that meets your specific business requirements for these processes.

With TEC's experienced team, your company will:

- Establish an accurate, holistic view of your company's objectives.
- Gain an understanding of your current enterprise architecture (the blueprint of your current systems landscape), enabling you to identify gaps and areas for improvement.
- Create an optimal target enterprise architecture that shows how the gaps will be filled and presents opportunities to improve processes.
- Create a roadmap or master plan to take you from your current scenario to your target enterprise architecture, including the various projects required to get there.

#### IT Master Plan

An IT Master Plan is the result of a thorough enterprise architecture review. It's a strategic undertaking that defines an improved IT and system architecture to meet forward-looking business needs, including ERP and supporting applications.

The objective of an IT Master Plan is to establish the target system architecture that will meet future needs and IT requirements, endorsed by the entire organization. It guides and prioritizes all activities and IT projects that are required to meet the strategic plans of the company.

[Contact an Expert to Transform Your Business!](#)

#### Digital Transformation Roadmap

The objective of a Digital Transformation Roadmap is to establish the path to move from the current landscape of how processes are performed to the ideal target architecture of systems for the enterprise. By default, the ideal target is the way technology and information are used to meet the forward- or future-looking needs, objectives, and competitive position of organizations in the ever-changing digital age.



Evaluation and Selection

Implementation Oversight

Programs for Consultants



#### Business Process Modeling, Review, and Reengineering Services

TEC's experienced team can help your company model new processes, revise and optimize older ones, and wholly reengineer inefficient processes according to your strategic objectives and major business or technology changes.

Reengineering includes helping your organization to implement best practices, expedite system configuration, facilitate change management, and minimize customizations of any new systems being brought into play.

"TEC was so organized that we didn't have to do much work. This meant there was no disruption, and we could continue to do what we know best—running our business."

— Mark Miller, CFO, Mud Pie LLC



How do you keep your business healthy to ensure your organization's systems and processes are aligned with strategic goals? By recognizing the signs of distress or dysfunction and seeking expert advice. We can help!

Reviewing your current architecture and proactively designing the optimal architecture for your company's future is a cornerstone practice for success.

Evaluation and Selection

Implementation Oversight

Programs for Consultants

**Evaluation and Selection**

Implementation Oversight

Programs for Consultants

## Project Assessments

### Enterprise Project Rescue, Troubleshooting, Risk Assessment, and Realignment

Significant problems with a software system don't necessarily mean the system itself is inadequate. Poor implementation or misaligned expectations may be the cause. TEC can investigate the root cause of the problem, whether it's known to be a result of poor implementation or whether only the symptoms are apparent (frequent downtime, low employee uptake, systems aren't supporting business needs and operations). TEC will provide recommendations to efficiently rescue and realign these projects and systems.

[Contact an Expert Now!](#)

### Implementation Readiness Assessment

TEC's approach to assessing an organization's readiness for software implementation includes recommendations and activities to ensure the stage is set for success across all levels of the organization—from the executive team to key stakeholders and internal SMEs. This service includes strategies for success, including developing the implementation project plan, assessing resource and time requirements, defining staff requirements, identifying key milestones and potential delay factors, and developing strategies for expedient conflict resolution and effective change management.

## Software Evaluation and Selection Services

While the following services can be delivered à la carte, they are designed to flow from one to the next, supported by our proven methodology and guiding organizations through a coherent process that determines the absolute best-fit software solution for their unique needs.

"TEC was so quick to understand our business and our culture. They were able to pick up on what would work for us throughout the entire process—including demos and presentations."

— Angela Dunn, VP Human Resources, Genesco Inc.

Evaluation and Selection

Implementation Oversight

Programs for Consultants



#### Software Requirements Definition

Any new software evaluation project should be based on business process requirements, both current and future. TEC meets with your teams to establish an understanding of your company's processes and goals, including the shortcomings of your current scenario, to produce your set of process-driven software requirements.

#### Functional and Technical Requirements Set Development

Based on your business process requirements, including the future vision of your organization, TEC will provide you with a highly detailed list of the software functions and features required to optimally manage your operations and achieve your business goals. The Functional and Technical Requirements Set (FRS) is used as a basis to compare software systems and their capacity to improve your processes.

#### Vendor and Solution Evaluation

- **RFI Distribution and Management**

Using your unique Functional and Technical Requirements Set, TEC produces a detailed Request for Information (RFI) and distributes it to a long list of vendors for completion and validation. As a known entity in the industry, TEC will secure the timely participation of vendors while leaving you free to focus on your business during the back-and-

Evaluation and Selection

Implementation Oversight

Programs for Consultants

Evaluation and Selection

Implementation Oversight

Programs for Consultants

forth process of RFI completion.

- **Vendor Shortlist Selection**

Working with the results of the RFI exercise, TEC identifies the key vendors and solutions (typically 4–6) that merit closer examination. All shortlisting activities are impartial, data driven, and documented, allowing stakeholders to see why we've recommended that solutions be included in or excluded from your list.

- **Vendor Demonstration Management**

TEC brings a disciplined approach to managing demos, from developing scripts based on your key use cases and unique requirements, to moderating professional demos, to helping your team score and analyze the presentations. TEC also provides an impartial assessment of each vendor's performance to round out your internal assessments.

- **RFP/RFQ Services**

Going deeper with your shortlist of vendors, TEC's request-for-proposal (RFP) and request-for-quotation (RFQ) services clarify all deliverables and their constituent costs, establishing the total cost of ownership (TCO) of the software solution for the next 3–5 years.

"We needed to find a solution that would work for us. TEC helped us reach that goal and we were incredibly impressed with their services and the value they added to the project."

— Todd Lint, VP, Continuous Improvement & Customer Service, MWC

[Help Me! In Software Selection & Implementation](#)

#### **Partner/Provider Assessment**

Selecting the right implementation team for your software project is as important as selecting the best-fit software itself. The system integrators and solution providers should be evaluated based on their ability to provide you the best practice implementation of the software for your specific industry and operation. This means their experience, strategy, cost, ongoing support, and many other factors should be considered in the evaluation process.

#### **Contract Review and Price Negotiation**

Whether negotiating for a new contract or a contract renewal, TEC will help mitigate risks, by taking a critical and exhaustive approach to evaluating vendor agreements, including a rational justification of your licenses, services, and maintenance agreements. The goal is to secure the best possible deal for your organization by clarifying the deliverables, eliminating redundancy, consolidating licenses, and negotiating the most cost-effective agreements with quantifiable savings. We protect our clients' interests and address shortcomings in service contracts that can have big impacts down the line, regularly saving our clients tens of thousands of dollars on software purchases.

"TEC paid for itself, especially in the negotiations. We saved a ton of money from their involvement. We experienced our return on investment very early."



— Ian James, COO, Interface Inc

### ROI and Business-Case Analysis

TEC will calculate the return on investment (ROI) for your shortlisted solutions. These calculations are specific, detailed, and transparent. A clear ROI and business case provides the ultimate set of defined metrics for guiding implementation and go-live toward the most successful and cost-efficient outcome.

Evaluation and Selection

**Implementation Oversight**

Programs for Consultants



TEC's proven process includes 5 keys steps for scoring and evaluating ERP demos.

Get our Software RFP Template with Requirements

## Software Implementation Oversight

### Implementation Oversight

A software selection process is only as successful as its eventual implementation. TEC manages risks and challenges and keeps the implementation on track with oversight and monitoring. We leverage our experience of software implementation projects and our knowledge of your business needs and functional requirements to make sure that all deliverables are configured properly and delivered on time and on budget.

[Contact an Expert Now!](#)

TEC acts as your advisor and will advocate for you as the project progresses, working hand in hand with your team and alongside the implementers for issues big and small, providing continual updates for all levels of stakeholder interest.

Evaluation and Selection

Implementation Oversight

Programs for Consultants

Evaluation and Selection

Implementation Oversight

**Programs for Consultants**

TEC TEC's Implementation Oversight Services - Increase ROI of Enterprise Software System

Share

# TEC

## ROI



## TEC'S IMPLEMENTATION OVERSIGHT SERVICES

Watch on YouTube

"I don't think I've ever seen an implementation done as quickly as we were able to do it on this project. I agree with our CFO—this was definitely among the best that I've seen in my career."

— Jim Bentzley, Director, Purchasing & Demand Planning, Acumed

## Programs for Consultants

TEC provides resources, data, and coaching, as well as access to our intellectual property for serious consultancies looking to improve their skills or resources. Once partnered with TEC, you will benefit from our extensive database of vendor and product data and our proven data-driven methodology. You will also gain access to TEC Advisor, the industry's most complete decision support engine. We help you deliver successful projects across all locations and industries with greater efficiency, transparency, and cost-effectiveness.

TEC Software Consulting: Selection Platform for IT Consultants | Software Selection

Share

Evaluation and Selection

Implementation Oversight

Programs for Consultants

# TEC

## SOFTWARE SELECTION

### SELECTION PLATFORM FOR IT CONSULTANTS

Watch on  YouTube

[Ask for Resources for Consultants](#)

#### COMPANY

[TEC News & Events](#)  
[About TEC](#)  
[Contact Us](#)

#### PARTNERSHIPS

[Media](#)  
[Vendors & Resellers](#)

#### QUICK LINKS

[IT Showcase](#)  
[ERGO](#)  
[ROI Calculator](#)

#### VENDORS

[Create vendor account](#)  
[Claim your solution](#)  
[List your solutions](#)

© 2023 Technology Evaluation Centers. All rights reserved. [Privacy Policy](#) [Terms of Use](#)



Chat with us 







## IT Project Consulting

### Dependable IT Outsourcing and IT Consulting for businesses like yours in Seattle, Kirkland, and Alexandria

Are you always worried about the condition and reliability of your technology? The sensible answer to this dilemma are IT Consulting services, which bring you creative solutions in technology.

FusionTek provides proficient Virtual CIO (Chief Information Officer) and IT Outsourcing services for a simplified and worry-free work environment in Seattle, Alexandria and Kirkland.

#### Stress-free IT Consulting services from FusionTek ensure:

- » **IT Overview** - our team of experts seek out any flaws in your current IT system and develop IT strategies that strengthen your business.
- » **Application and Setup** - through focused planning and partnering with trusted vendors, we provide key solutions for your unique business, bringing about the right solutions for your company's technology worries.
- » **Technology Administration** - our consultants recommend a custom security strategy to safeguard your business in the event of a disaster.

#### SERVICES & SOLUTIONS

[» VOIP Phone Systems](#)[» Business Continuity Planning](#)[» Managed Services](#)[» Cloud Solutions](#)[» Ransomware Prevention and Recovery](#)[» IT Project Consulting](#)



Our consultants partner with you in the creation of the best possible solutions to your current IT challenges.

[Get Your Free, Instant Quote](#)

With Virtual CIO and IT outsourcing from FusionTek, you receive all the benefits of worry free technology solutions. Serving Seattle, Alexandria, Kirkland, Washington DC, Bellevue and Arlington, our IT Consulting Services eliminate the complexities of your technology for a more streamlined business.

Whether your business requires outsourced IT services, Virtual CIO (Chief Information Officer) service, IT outsourcing, technology consulting, IT consulting services, IT outsourcing services, small business server consulting, network consulting, computer security consultants, or computer consultancy, we have the answer.

You can get on with bigger and better things in your business when you are freed from the worries of technology. With the help of our IT Consultant, you can relax knowing your technology is in good hands.

[IT Email & Spam Protection](#)

[Hardware as a Service](#)

[7 Layers of Security](#)

## Free Instant Quote Form

Name \*

Email \*

Phone

How did you hear about us? \*

Subject \*

Message \*

SUBMIT

## Our Team



## What our Clients are Current

Recent Customer Satisfaction



Saying:



**Nate M**

09/19/2023

kenny is great! thanks for sending him out the other day and letting me request to talk to him like i use to do with megan.

**Michael L**

09/19/2023

Timely and responsive.

**Brandon S**

09/18/2023

Quick fix, Need to have this done at startup tho

**Phil S**

09/14/2023

Thanks for all your help Mido!

**Amanda P**

09/13/2023

Maegan and Shawn were super helpful in sorting out this issue. Shawn especially went above and beyond and dealt with the app developer directly which was...

**Lorena S**

09/13/2023

Only took a few minutes to solve the issue.

**Megan K**

09/13/2023

Wonderful service, as always! Thank you!

**Cyd D**

09/13/2023

MAEGAN IS THE BOMB!!! She's not let me down yet! Thank you so much!

**Emanuel V**

09/12/2023

5 Stars all the way...Great job with getting me fixed...Mido was fantastic...! Thank you...

Powered by crewhu

Call us at 425-620-2836 in Seattle, 571-497-5279 in the DC Metro Area and 813-796-8981 in the Tampa Bay Area or click the button below to book a meeting now

Get Your Free, Instant Quote

## Our Partners

Gold  
Microsoft Partner  

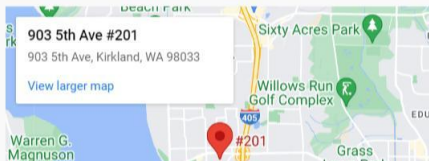



SONICWALL  
SECUREFIRST  
SILVER

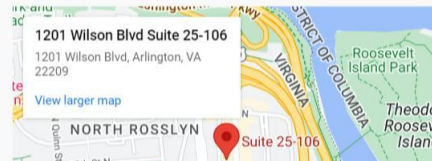


## Our Locations

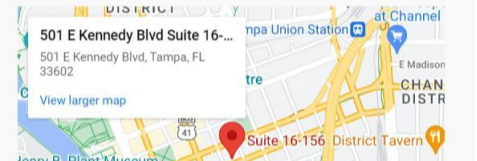
### Seattle Office

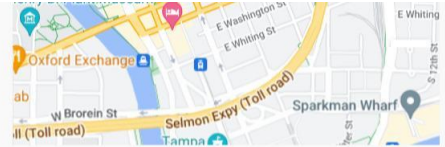
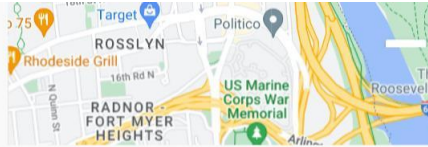
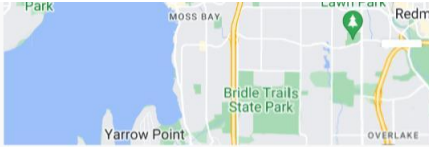


### Washington DC Office



### Tampa Office





#### Seattle Office

903 5th Ave, Suite 201  
Kirkland, WA 98033  
Local: 425-563-1000  
Toll Free: 888-571-0470

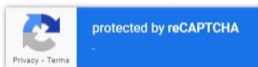
#### DC Metro Office

1201 Wilson Blvd, Suite 25-106  
Arlington, VA 22209  
Local: 571-357-1850  
Toll Free: 888-571-0740

#### Tampa Bay Office

501 East Kennedy Blvd Suite 16-156  
Tampa, FL 33602  
Local: 813-553-3070  
Toll Free: 888-571-0740

#### Social Media



## United States Patent and Trademark Office (USPTO)

### USPTO OFFICIAL NOTICE

Office Action (Official Letter) has issued  
on October 2, 2023 for  
**U.S. Trademark Application Serial No. 97717311**

A USPTO examining attorney has reviewed your trademark application and issued an Office action. You must respond to this Office action to avoid your application abandoning. Follow the steps below.

- (1) **[Read the Office action](#)**. This email is NOT the Office action.
- (2) **Respond to the Office action by the deadline** using the Trademark Electronic Application System (TEAS). Your response, or extension request, must be received by the USPTO on or before 11:59 p.m. **Eastern Time** of the last day of the response deadline. Otherwise, your application will be [abandoned](#). See the Office action itself regarding how to respond.
- (3) **Direct general questions** about using USPTO electronic forms, the USPTO [website](#), the application process, the status of your application, and whether there are outstanding deadlines to the [Trademark Assistance Center \(TAC\)](#).

After reading the Office action, address any question(s) regarding the specific content to the USPTO examining attorney identified in the Office action.

### GENERAL GUIDANCE

- **[Check the status](#) of your application periodically** in the [Trademark Status & Document Retrieval \(TSDR\)](#) database to avoid missing critical deadlines.
- **[Update your correspondence email address](#)** to ensure you receive important USPTO notices about your application.
- **[Beware of trademark-related scams](#)**. Protect yourself from people and companies that may try to take financial advantage of you. Private companies may call you and pretend to be the USPTO or may send you communications that resemble official USPTO documents to trick you. We will never request your credit card number or social security number over the phone. Verify the correspondence originated from us by using your serial number in our database, [TSDR](#), to confirm that it appears under the “Documents” tab, or contact the [Trademark Assistance Center](#).
- **[Hiring a U.S.-licensed attorney](#)**. If you do not have an attorney and are not required to

have one under the trademark rules, we encourage you to hire a U.S.-licensed attorney specializing in trademark law to help guide you through the registration process. The USPTO examining attorney is not your attorney and cannot give you legal advice, but rather works for and represents the USPTO in trademark matters.